

## XOA8XR28 - 123 Magic - Future Courses

### Course aim

To help parents and carers manage difficult behaviour. This course is suitable for all levels.

### Course Outcomes

- To find out how to manage your child's behaviour.
- To find out how to develop good relationships with your child.
- To find out ways of encouraging your child to behave in a positive way.
- To gain new skills, knowledge and confidence in a positive learning environment.

### How will the course be taught?

The course will be taught with lots of practical elements including group and pair work. This course will be delivered face to face.

### What do I need to bring/ have ready?

No resources are needed, however you may wish to have a pen and notepad.

### Health and Safety/ Online Safety

Your tutor will give you information about Health and Safety on the first day. For information on how to keep safe online go to [https://safety.lovetoknow.com/Internet\\_Safety\\_Adult](https://safety.lovetoknow.com/Internet_Safety_Adult) and <https://takefive-stopfraud.org.uk/> national awareness campaign. To report suspected scams, or get help and advice about preventing scams call the Citizens Advice consumer helpline on 03454 04 05 06.

### Further support and progression

If you need help whilst on a course with us, our Learner Support Advisor is available to discuss your needs. We offer a range of services, subject to eligibility, which can include practical support and/or financial assistance to ensure you feel fully supported while learning with us. For more information contact [alsreferrals@northnorthants.gov.uk](mailto:alsreferrals@northnorthants.gov.uk) or call 01604 368023 (answerphone available). Visit our website [www.northamptonshire.gov.uk/course-info](http://www.northamptonshire.gov.uk/course-info) for further information about our fees and concessions. Your tutor will inform you of further learning opportunities and progression during your course.

**Northamptonshire Adult Learning Service work in partnership with National Careers Service advisers who can provide information, advice and guidance on skills, learning and work. National Careers Service can be contacted by telephone 0800 100 900 or text your name and the word ADVICE to 07766 413219 and an adviser will call you back for free or go to <https://nationalcareersservice.direct.gov.uk/>**